

Rental / Service Agreement

Deposit

Kingston Sound Works requires a 20% deposit to book an event. Until this deposit is received, Kingston Sound Works assumes no responsibility for providing personnel or equipment for the event being booked.

Cancellations

The following schedule sets out our cancellation policy:

Notice given before canceling the event	Result
2 weeks or more	Full return of deposit, no further charge
48 hours – 2 weeks	Forfeit deposit, no further charge
Less than 48 hours	Forfeit deposit, charged balance of amount owing for the event

Payment

The balance of payment (the total charge less the deposit) is due in full on the day of the event, prior to Kingston Sound Works setting up for the event, or picking up rental equipment. In the case of a cancellation where a balance is owed, the balance must be paid in full by the date of the cancelled event.

Venue Provisions

Unless otherwise stated the customer will ensure the venue provides: access to the necessary power to run the equipment; protection from weather; a safe working environment.

Rental Provisions

The customer undertakes to use rental equipment only for the purpose for which it is designed and in a fashion which preserves its integrity. The customer agrees to return the equipment in a condition comparable to that at the rental date, and do so by the return date stated in the rental contract. In the event that any item of equipment is not returned by 12 (noon) of the return date, the customer agrees to pay the relevant rental cost until the item is returned. In the event that any item of equipment is returned in a reduced condition from that at the rental date, the customer agrees to pay the cost of returning it to its condition at the rental date or the cost of replacing the item (whichever is less).

Liability

The customer acknowledges that they are fully liable for any and all damage that results from weather and/or unsafe working conditions, as well as any damage as a result of misuse or accident by any personnel other than the staff of Kingston Sound Works.

Purchase Agreement

Deposit

Kingston Sound Works requires a 20% deposit prior to placing an order for a customer.

Cancellation of order:

If an order is cancelled the deposit is forfeited. (This charge is to cover the restocking fees of our suppliers, and the shipping costs of returning the order).

Payment

The balance of payment (the total charge less the deposit) is due within one week of the customer being notified that their order has arrived at Kingston Sound Works, or when they pick up their order (whichever is sooner).

By clicking on the “I Accept” button I hereby acknowledge and accept all of the conditions stated in the Rental / Service Agreement and the Purchase Agreement.